

**Department of Conflict Resolution Studies  
Department of Multidisciplinary Studies**

**35<sup>th</sup> Residential Institute – Fall 2016  
September 23 – September 27**

The following is the schedule for the Fall 2016 Residential Institute (RI) for all distance Ph.D., M.S., and Graduate Certificate students. There are many activities, so please read the schedule carefully.

Students must attend **ALL** sessions of the courses in which they are registered unless otherwise instructed by the professor. We try to minimize conflicts in the schedule, but they cannot be completely avoided. If you are scheduled to attend two classes at the time, please contact your professors immediately to discuss your options.

Students are responsible for their own transportation to and from campus or the airport. You may check with your hotel for shuttle services that they may offer. Please be aware that there is free shuttle service available between Fort Lauderdale International Airport and NSU. Please consult <http://www.sfec.org> for more information. For other shuttle information please refer to the various airport websites.

**Residential Institute unless otherwise indicated will take place on NSU's main campus located at: 3301 College Avenue, Fort Lauderdale, FL 33314**

**The following meals will be provided:**

Every morning: Coffee/Tea/Juice/Light Fare  
Lunch: Every day  
Dinner: Friday, Saturday, Sunday, Monday

**PLEASE NOTE THAT DCRS AND DMS FACULTY WILL BE HAPPY TO MEET WITH STUDENTS.  
FOR CONTACT INFORMATION, PLEASE SEE THE ATTACHED LIST.**

**Announcements:**

- **The most current schedule will always be posted on the RI website.**
- **Please remember to RSVP for events you plan to attend, including the Keynote Speaker Dinner on Saturday night. The RSVP form can be found on the RI website.**
- **If you need a Conflicting Class form, it can be found on the RI website.**
- **If you are interested in attending a religious or spiritual service while you are in South Florida, please see the RI website for information.**
- **Information on how to register your wireless card for access to the NSU wireless network can be found on the RI website.**
- **In our continuing effort to Go Green, we will have a poster of the daily RI Schedule displayed rather than having a supply of printed schedules.**

RI Website: <http://cahss.nova.edu/ri/index.html>

Looking forward to seeing you soon!

*Robin Cooper, Ph.D.*  
Chair, DCRS

*Judith McKay, J.D., Ph.D.*  
Chair, DMS

**Please be advised that the schedule is subject to change.**

**FALL 2016 RESIDENTIAL INSTITUTE SCHEDULE  
SEPTEMBER 23 – September 27**

TIME	FRIDAY, SEPTEMBER 23 <sup>rd</sup>	LOCATION
8:00am - 8:45am	Check-in & Breakfast	Maltz 2055-57-58
8:45am - 9:20am	Welcome & Announcements	Maltz 2055-57-58
9:30am - 10:50am	DCRS New Student Meeting-MANDATORY FOR ALL NEW PhD STUDENTS Students who entered in May & August 2016 (Drs. Cooper and Muvingi)	DeSantis 3029
	DMS New Student Meeting Students who entered in May & August 2016 (Dr. McKay & Tammy Graham)	Maltz 2050
9:30am - 12:20pm	CARM/CARD/CSPA/MACS 6140: Facilitation Part 1 of 4 (Dr. Schwoebel)	Maltz 2045
	Dissertation Working Group: Dissertation Boot Camp Open to ALL students (Dr. Bastidas and Dr. Muvingi)	Maltz 2052
11:00am - 12:20pm	On Becoming a Graduate Student Part I - “Entering Graduate School and Bridging the Gap Between Academics and the Real World” (Dr. McKay & Stacy Allsop)	Maltz 2050
12:30 pm - 1:45pm	Luncheon with Faculty	Matlz 2055-57-58
2:00 pm - 3:30 pm	Comprehensive Exam Advising for DCRS-Masters Students (Dr. Cooper)	Maltz 2053
2:00 pm - 4:50 pm	CARM/CARD/CSPA/MACS 6140: Facilitation Part 2 of 4 (Dr. Schwoebel)	Maltz 2045
	CARM/MACS/CSPA 5040: Human Factors (Dr. Strawinska-Zanko)	Maltz 2051
	Dissertation Working Group: Dissertation Boot Camp Open to ALL students (Dr. Bastidas and Dr. Muvingi)	Maltz 2052
5:00 pm - 5:30 pm	Peer Mentoring Group (DCRS Team and Peer Mentors)	Maltz 2050
5:00 pm-6:30 pm	Africa Working Group (Dr. Muvingi)	Maltz 2051
5:00-6:00 pm	CSA Career Development Workshop (Shari Saperstein)	Maltz 2047
7:00pm - 10:00pm	SGA Diplomatic Reception and Jazz Event	UC 2 <sup>nd</sup> floor lounge

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TIME	SATURDAY, September 24 <sup>th</sup>	LOCATION
8:30am - 9:00am	Check-in & Breakfast	Maltz 2055-57-58
9:00am - 11:50am	CARM/CARD/CSPA/MACS 6140: Facilitation Part 3 of 4 (Dr. Schwoebel)	Maltz 2045
	CARD 5040: Human Factors (Dr. Strawinska-Zanko)	Maltz 2051
	CARD 7110: Qualitative Research I (Dr. Mvingi)	Maltz 2047
	CARM/CARD/MACS/NSAM 6663: Into to Peace Studies (Dr. Hoffman)	Maltz 2044
	CARD 7001: Doctoral Seminar (Dr. Berna)	Maltz 2053
	CSPA 5004 - Admin in College Student Personnel Work (Dr. Kowpak)	Maltz 2061
	IRB Boot Camp (Michelle Thomas-Maison)	Maltz 2050
12:00pm - 1:15pm	Lunch	Maltz 2055-57-58
12:15pm - 1:00pm	SGA Interdepartmental Symposium	Maltz 2050
1:30 pm - 2:45 pm	MACS Presents: Writing as a Professional Academic (Richard Toumey, M.F.A. & Stacy Allsop, MLS; MIS)	Maltz 2051
1:30 pm - 3:00 pm	NSA Presents: "A Foreign Policy for the Twentieth Century." (Dr. Kilroy)	Maltz 2050
1:30 pm - 4:00 pm	CARM/CARD/CSPA/MACS 6140: Facilitation Part 4 of 4 (Dr. Schwoebel)	Maltz 2045
	CARD 6120: Culture and Conflict (Dr. Amisi)	Maltz 2044
	CARD 7500: Teaching and Training (Dr. Berna)	Maltz 2047
3:00 pm - 4:30 pm	Keynote Workshop: Conflict Management Consulting: What's Involved in Making it Work? Speaker: Carole Houk, JD, LLM and Dr. Neil Katz	Maltz 2051
4:30 pm - 5:45 pm	Latin American Working Group- MICASA (Dr. Bastidas)	Maltz 2044
	Social Justice Roundtable (Dr. McKay)	Maltz 2047
4:30 pm - 6:00 pm	CSAA Meeting	Maltz 2045
6:00pm-9:00pm	Keynote Dinner: <i>State of the Resolution: How Moving from ADR to ICMS Impacts our Profession</i> Speaker: Carole Houk, JD, LLM	Maltz 2055-57-58

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<b>TIME</b>	<b>SUNDAY, September 25<sup>th</sup></b>	<b>LOCATION</b>
8:30am - 9:00am	Check-in & Breakfast	Maltz 2055-57-58
8:30am - 9:00am	World Leaders Breakfast Dialogue (SGA)	Maltz 2 <sup>nd</sup> floor "fish bowl"
9:00 am - 11:50 am	CARM/MACS 5000: Foundations-DL1 (Dr. Duckworth)	Maltz 2051
	CARD 7090: Quantitative Research I (Dr. Strawinska-Zanko)	DeSantis 3029
	CARM/CARD/MACS/NSAM 6630: Foundations of Genocide (Dr. Campbell)	Maltz 2045
	MACS/CSPA 6130: Practicum I (Dr. Kapela)	Maltz 2052
	"On Becoming a Graduate Student Part II - Critical Analysis & Academic Writing" (Dr. Berna)	Maltz 2044
12:00pm - 1:30pm	Lunch	Meal Tickets
12:00pm - 1:30pm	Community Resolution Services presents A Peace Place Event: "Mediating Ocean and Coastal Conflicts amid Climate Change"	Alvin Sherman Library 3018
1:30 pm - 4:20 pm	CARD 5000: Foundations-DL2 (Dr. Duckworth)	Maltz 2051
	CARM/CARD/MACS 6648: Researching Conflict (Dr. Berna)	Maltz 2047
	CARM/CARD 6130: Practicum I (Dr. Rice)	Maltz 2052
	CARM/CARD/MACS/NSAM 6170: Violence Prevention (Dr. Campbell)	Maltz 2045
	MACS/CSPA 6160: Practicum II (Dr. Kapela)	Maltz 2050
3:45 pm - 5:00 pm	DMS Practicum Advising Session and Career Development (Dr. McKay)	Maltz 2044
4:45pm - 6:00 pm	Peace Education Working Group (Dr. Duckworth)	Maltz 2045
	Restorative Practice Working Group (Dr. Bastidas)	Maltz 2051
6:15pm - 7:30pm	Dinner with Dean and Chairs (May order from UC Food Court or Flight Deck)	UC Food Court

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<b>TIME</b>	<b>MONDAY, September 26<sup>th</sup></b>	<b>LOCATION</b>
8:30am - 9:00am	Check-in & Breakfast	Maltz 2058/DeSantis 3032
9:00am - 11:50am	CARM/CARD/CSPA/MACS 5100: Mediation Part 1 of 4 (Dr. DuPraw)	DeSantis 3032/3034
10:30am - 12:00pm	Dissertation Advising Session (Dr. McKay)	Maltz 2051
11:30am - 3:00pm	SGA Pastry Party	Maltz Lobby
12:00pm - 1:30pm	Lunch	Meal Tickets
1:30pm - 3:00pm	Comprehensive Exam Advising for CSA (Dr. McKay)	Maltz 2051
1:30pm - 4:00pm	CSPA 5001: The 21 <sup>st</sup> Century Student (Dr. Williams)	ASA 104
1:30pm - 4:20pm	CARM/CARD/CSPA/MACS 5100: Mediation Part 2 of 4 (Dr. DuPraw)	DeSantis 3032/3034
	CARM 6120: Culture and Conflict (Dr. Amisi)	Maltz 2057
6:00pm - 9:00pm	CSPA 6300: Applied Research & Assessment (Dr. Holliday)	DeSantis 3050
	Dinner	Meal Tickets

<b>TIME</b>	<b>TUESDAY, September 27<sup>th</sup></b>	<b>LOCATION</b>
8:30am - 9:00am	Breakfast	Maltz 2025A/DeSantis 3032
9:00am - 11:50pm	CARM/CARD/CSPA/MACS 5100: Mediation Part 3 of 4 (Dr. DuPraw)	DeSantis 3032/3034
12:00pm - 1:30pm	Lunch	Meal Tickets
1:30pm - 4:30pm	CARM/CARD/CSPA/MACS 5100: Mediation Part 4 of 4 (Dr. DuPraw)	DeSantis 3032/3034

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Please note, RI office hours are first come, first serve. Please contact the faculty to sign up or place name on the signup sheet that will be found on the door of the faculty.

Name	Contact Information
<b>Amisi, Bertha</b> Maltz 1065	<a href="mailto:bamisi@nova.edu">bamisi@nova.edu</a> 954-262-3053 or 800-541-6682 ext 23053
<b>Bastidas, Elena</b> Maltz 1039	<a href="mailto:bastidas@nova.edu">bastidas@nova.edu</a> 954-262-3021 or 800-541-6682 ext 23021
<b>Berna, Dustin</b> Maltz 2040A	<a href="mailto:dustin.berna@nova.edu">dustin.berna@nova.edu</a> 954-262-3024 or 800-541-6682 ext 23024
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<b>Schwoebel, Mary Hope</b> Maltz 1085	<a href="mailto:mschwoebel@nova.edu">mschwoebel@nova.edu</a> 954-262-3049 or 800-541-6682 ext 23049
<b>Strawinska-Zanko, Urszula</b> Maltz 1065	<a href="mailto:uzanko@nova.edu">uzanko@nova.edu</a> 954-262-3041 or 800-541-6682 ext 23041
<b>Yang, Honggang</b> Maltz 2025	<a href="mailto:yangh@nova.edu">yangh@nova.edu</a> 954-262-3048 or 800-541-6682 ext. 23048

### PART-TIME FACULTY (DCRS/DMS)

Name	Contact Information	Name	Contact Information
DuPraw, Marcelle	<a href="mailto:dupraw@nova.edu">dupraw@nova.edu</a>	Kowpak, Corinne	<a href="mailto:ckowpak@nova.edu">ckowpak@nova.edu</a>
Hays, David	<a href="mailto:hays@nova.edu">hays@nova.edu</a>	Toumey, Richard	<a href="mailto:richryal@nova.edu">richryal@nova.edu</a>
Holliday, Gay	<a href="mailto:gayhol@nova.edu">gayhol@nova.edu</a>	Williams, Brad	<a href="mailto:bradwill@nova.edu">bradwill@nova.edu</a>
Hoffman, Evan	<a href="mailto:ehoffman1@nova.edu">ehoffman1@nova.edu</a>	Williams, Teri	<a href="mailto:teri@nova.edu">teri@nova.edu</a>
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## DCRS/DMS STAFF CONTACT INFORMATION

<p><b>Lee Shazier</b> DCRS Program Manager</p> <p><a href="mailto:lshazier@nova.edu">lshazier@nova.edu</a> 954-262-3001 800-541-6682 x23001 Maltz 1043A</p> <p><b>Office Hours for Degree Planning</b> By Appointment</p>	<p><b>Claudette Brooks</b> DCRS Practicum &amp; Professional Development Coordinator</p> <p><a href="mailto:cbrooks@nova.edu">cbrooks@nova.edu</a> 954-262-3034 800-541-6682 x23034 Maltz 1040C</p> <p><b>Office Hours</b> By Appointment</p>
<p><b>Tamea Graham</b> DMS Program Manager</p> <p><a href="mailto:tg431@nova.edu">tg431@nova.edu</a> 954-262-3007 800-541-6682 x23007 Maltz 1117</p>	<p><b>Catherine Knoll</b> DMS Administrative Coordinator</p> <p><a href="mailto:knoll@nova.edu">knoll@nova.edu</a> 954-262-3058 800-541-6682 x23058 Maltz 1118</p>
<p><b>Stacy Allsop</b> Distance and Instructional Services Librarian</p> <p><a href="mailto:allsop@nova.edu">allsop@nova.edu</a> 954-262-4549</p>	<p><b>Richard Toumey</b> Writing Center</p> <p><a href="mailto:richryal@nova.edu">richryal@nova.edu</a></p>

## Suggested Hotel Information

The Office of Business Services provides a variety of services to support campus life for students, faculty, staff, alumni and guests of the university. They work closely with hotels to offer NSU community members discounted rates. For a list of hotels in the area that provide these discounted rates, please visit [NSU's Hotel Discounts/Rates](#) Web page.

The Office of Residential Life and Housing works directly with the following hotels and short term stay resorts.

<p>Homestead Studio Suites 7550 State Road 84 Davie, FL 33317 (954) 476-1211 PTN@extendedstay.com</p>	<p>Extended Stay America 7755 SW 6th St. Ft. Lauderdale, FL 33324 (954) 382-8888 Email:FPL@extendedstay.com</p>
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## Driving Directions to NSU'S Main Campus

### From I-95 or Florida's Turnpike

Exit at I-595; proceed west to University Drive exit. Turn left (south) onto University Drive. Proceed approximately 1 ½ miles to SW 30 Street (Abe Fischler Blvd.), turn left (east). NSU's main campus will be on the right side.

### From University Drive

#### ***From North of I-595***

Take University Drive south 1 ½ miles past I-595 to SW 30 Street (Abe Fischler Blvd). Turn left (east). NSU's main campus will be on the right side.

#### ***From south of Griffin Road***

Take University Drive north approximately 2 miles past Griffin Road to SW 30 Street (Abe Fischler Blvd.). Turn right (east). NSU's main campus will be on the right side.

### From I-75

#### ***From Miami heading north or west coast/Naples heading east***

Merge onto I-595 eastbound (towards Fort Lauderdale). Exit at University Drive exit, turn right (south). Proceed approximately 1 ½ miles on University Drive to SW 30 Street (Abe Fischler Blvd.), turn left (east). NSU's main campus will be on the right side.

### Public Transportation:

Broward County Transit buses does serve the NSU campus. For fares, maps, schedules and additional details, see the Broward County Transit webpage:

<http://www.broward.org/BCT/SCHEДУLES/Pages/default.aspx>

### SFEC/Tri-Rail Express

Free SFEC/Tri-Rail Express shuttles are available from the Fort Lauderdale Airport Tri-Rail Station to the SFEC campus in Davie and back. The SFEC (South Florida Education Center) includes the Davie campuses of NSU, BCC, FAU, McFatter, and UF. Stops at NSU are located near the parking garage, at the Shepherd Broad Law Center, and the Health Professions Division Center. For more details, see the [SFEC/Tri-Rail Express](#) webpage.

## Access the Maltz Building

Upon turning onto SW 30 Street, travel east (You will pass the Miami Dolphins Training Camp on your right hand side). You will notice several entrances into the main campus on your right hand side. The entrance for the Maltz building is the last entrance before College Avenue. Make your first right after passing the "End of School Zone Sign" into the entrance for the Maltz Building. At the stop sign, turn left and make a right into the parking lot.





## Keynote Speaker, Carole Houk

**Carole Houk** is a conflict management consultant and attorney. Her firm, *chiResolutions, LLC*, specializes in the design of integrated conflict management systems for businesses and government, with a particular focus on the healthcare industry. Carole developed the **Medical Ombudsman/Mediator Program (MEDIC+OM)** in 2001 to resolve patient-provider disputes at the point of care. She provides full consultancy services in early resolution programs for hospitals and medical centers, including disclosure training for providers, training and coaching for risk managers and other medical professionals in conflict engagement strategies, and effective communication to improve healthcare teams.



Ms. Houk is the principal contractor to the U.S. Department of the Interior for the design and implementation of their Integrated Conflict Management System, and served a similar function for the U.S. Department of Homeland Security's Transportation Security Administration from 2004-2009. She assisted the Canadian Human Rights Commission in developing an Integrated Human Rights Maturity Model for its regulated employers throughout Canada, and has consulted with the Canadian Department of National Defence, Department of Justice Canada, Public Works and Government Services Canada and the Australian Defence Organization in the design of their dispute resolution systems. Ms. Houk has been an Adjunct Professor at the Georgetown University Law Center, and has taught at Hamline University School of Law's Conflict Resolution Pepperdine University School of Law's Straus Institute of Dispute Resolution. Ms. Houk was the first Dispute Resolution Counsel for the U.S. Department of the Navy from 1997 through February 2001, and had all programmatic responsibility for designing and managing a comprehensive conflict management program covering the Navy's environmental, contractual, healthcare, and workplace disputes.

Carole holds an LLM (Labor) from the Georgetown University Law Center, a JD from Wayne State University Law School, and is a published author, a frequent presenter at conferences both nationally and internationally, and a popular keynote speaker.